



And You

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MYVOTE AND YOU

Today's Panel

Patrick Brennan – WisVote Training Officer

Michelle Hawley – WisVote Training Officer

Riley Willman – Elections Specialist

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MYVOTE GROWTH



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MYVOTE GROWTH

MyVote usage is increasing!

Election Day Usage

All-time high: 2016 Presidential Preference Primary - 174,923 users

2018 General Election – 170,546 users

2017 Spring Election – 39,650 users

2016 General Election – 84,791 users

2017 Spring Primary – 21,685 users

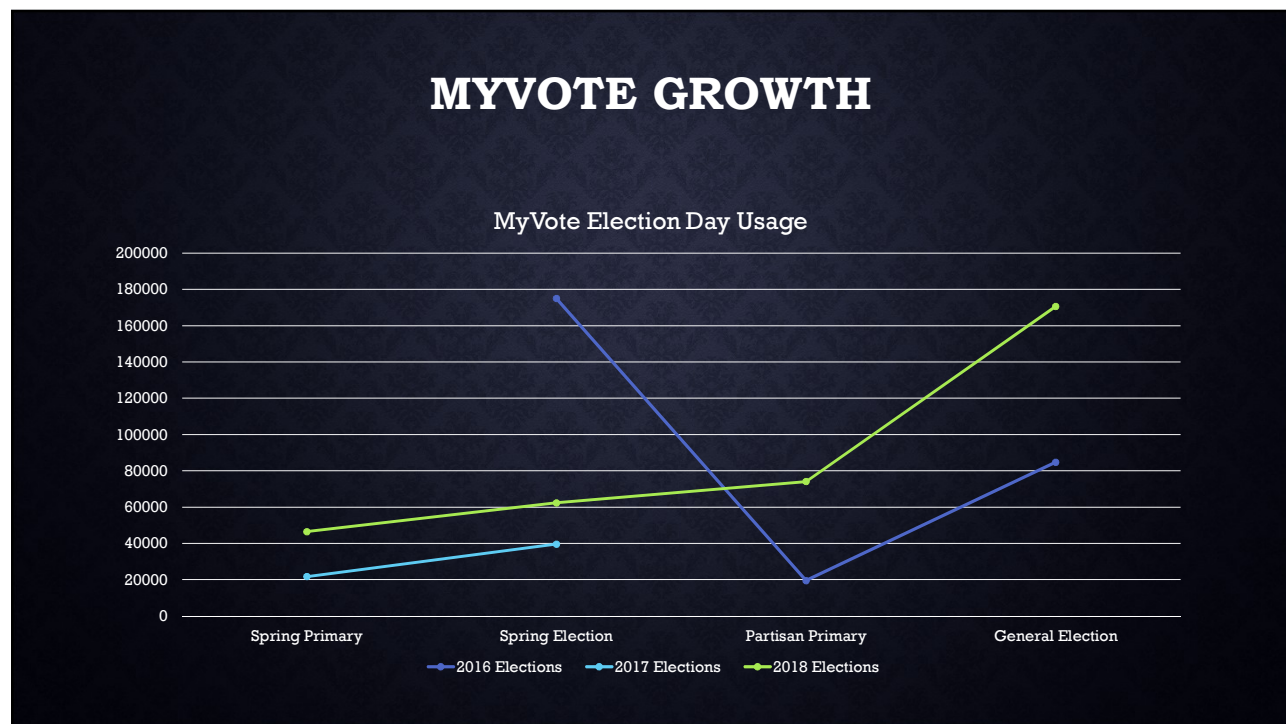
2018 Spring Primary – 46,495 users

2016 Partisan Primary – 19,539 users

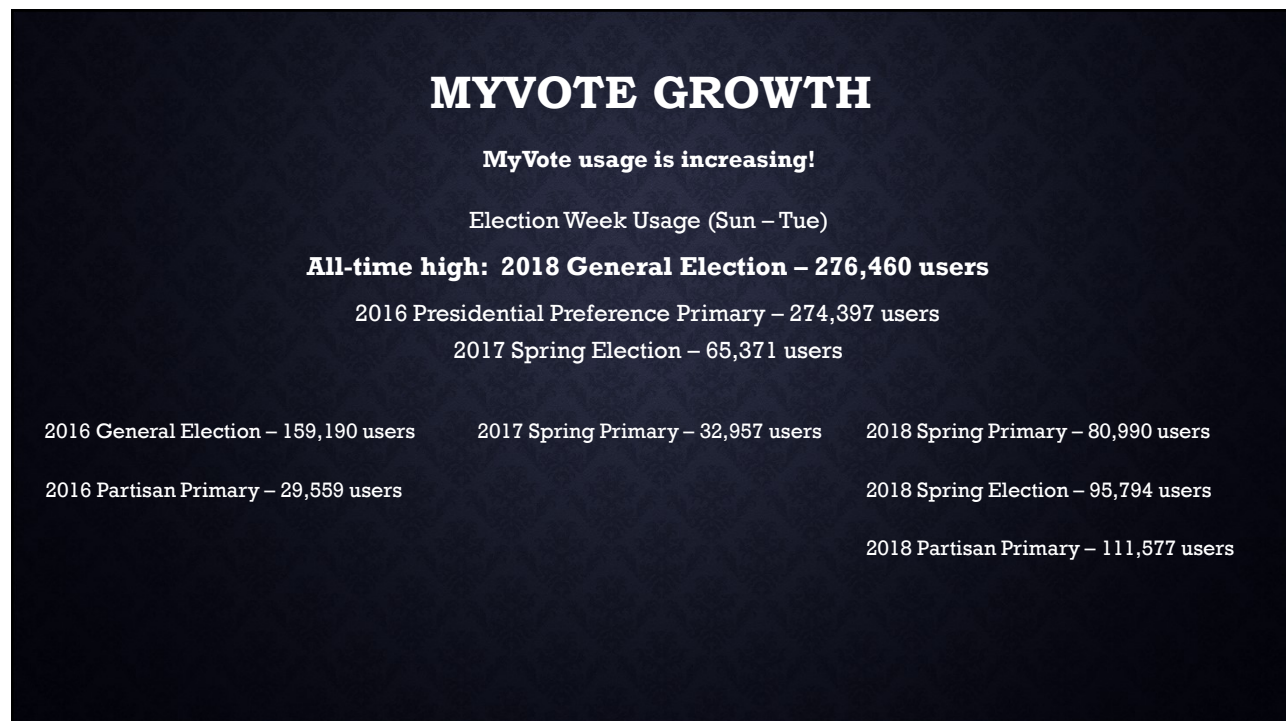
2018 Spring Election - 62,398 users

2018 Partisan Primary - 74,094 users

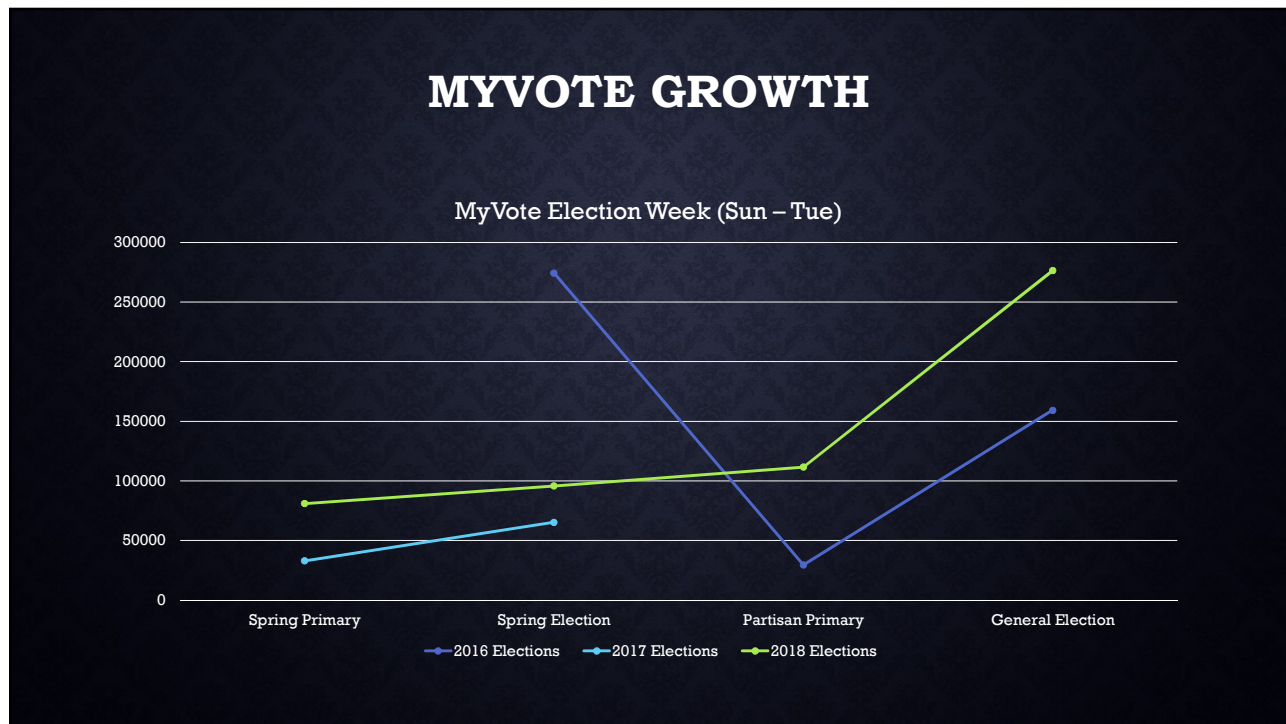
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MYVOTE GROWTH

Online Voter Registration Launched in 2017

More than 156,500 registrations completed online!

Online Absentee Application launched in 2016

Significant increase in MyVote Absentee request in 2018

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MYVOTE GROWTH

Recent MyVote updates driven by increase in voter usage

Issues Commission Staff noticed

Voter inquires

Clerk Feedback!!!!

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RECENT UPDATES



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RECENT UPDATES

Indefinitely Confined language updated

Indefinitely Confined requests increased during 2018 cycle

MyVote website language changed October 2018

☐ I certify that I am indefinitely confined due to age, illness, infirmity or disability and request ballots be sent to me for every election until I am no longer confined or fail to return a ballot

MyVote site and Notification Emails now use same language

Notification PDF

☐ I certify that I am indefinitely confined due to age, illness, infirmity or disability and request ballots be sent to me for every election until I am no longer confined or fail to return a ballot

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RECENT UPDATES

Voters can no longer cancel an absentee ballot through MyVote

Confirm

Voters now referred to their municipal clerk for all absentee changes

No notice

Additional work and

VIEW MY ABSENTEE REQUEST

*Required Field

2019 Spring Primary

Wednesday, February 13, 2019

If you change your absentee request or start a new request, your original absentee ballot request will be cancelled.

You have an absentee ballot on file for this election:

Request an absentee ballot	Ballot request sent to clerk Feb 12, 2019	Ballot request received Feb 12, 2019	Absentee ballot mailed to me Feb 12, 2019	My completed ballot was received
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If you need to **change** or **cancel** your absentee ballot request, contact your municipal clerk

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RECENT UPDATES

Absentee Request Voter Search Changes

When voter has multiple registrations records, only newest record is visible

Additional fields for Registration Source & Date

Reduce voter confusion and questions

Reduce applications submitted on wrong record

If the name and address information is not yours, click red, "This is NOT Me" button.

Name: Aaahhhh, Scream
Address: 4456 Harbor School Rd, Egg Harbor, WI 54209-9582
Registration Source: ClerksOffice
Registration Date: 2/9/2019

[This is Me!](#) [This is NOT Me!](#)

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RECENT UPDATES

Notification Email Improvements

Easier to track

Voter Registration Notification

noreply@myvote.wi.gov
 Online Voter Registration - Teck, Patricia Lynnet (Regular)
 A voter in your municipality has registered to vote online using MyVote.wi.gov. The

noreply@myvote.wi.gov
 Online Voter Registration - Hinke, Themba Dann (Military)
 A voter in your municipality has registered to vote online using MyVote.wi.gov. The

noreply@myvote.wi.gov
 Online Voter Registration - Lawrence, William Roy (PermanentOverseas)
 A voter in your municipality has registered to vote online using MyVote.wi.gov. The

Absentee Ballot Application/Request

noreply@myvote.wi.gov
 Absentee Ballot Request - Photo ID Not on File Regular - Lawrence, Ronald J
 An absentee ballot request has been submitted through myvote from a voter in your

noreply@myvote.wi.gov
 Absentee Ballot Request - Regular - Martin, Norman J
 An absentee ballot request has been received from MyVote from a voter in your

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RECENT UPDATES

MyVote Clock Set to Server Time

Control over OVR turn on/off without
need for hard-coded stops/starts

OVR will not turn on early on Election Day

Local cache and local computer clock
will not impact MyVote use



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RECENT UPDATES

Currently under development!

Absentee Request Voter Search Changes

Solution not ready in time for recent update

MyVote Cache is reset after successful OVR

Prevent submission of Absentee application associated with old registration

Became an issue in run-up to 2018 General Election

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MYVOTE NOTICE EMAILS



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MYVOTE NOTICE EMAILS

Where are notices sent?

MyVote notices are sent to the Primary Contact for each municipality

General		Details	
Name		Details	
Last Name *	Clerk	Phone1 *	605-555-1234
First Name *	Imaginary	Phone2 *	--
Middle Name	--	Fax *	608-555-1235
Position *	Municipal Clerk	Jurisdiction *	CITY OF MILTON - ROCK COUNTY
Title	Clerk		
Municipal Address *	1000 Anywhere Rd, Somewhere, WI 53444		
Mailing Address *	1000 Anywhere Rd, Somewhere, WI 53444		
Is Primary Contact *	<input checked="" type="checkbox"/>		

Notification emails can be sent to multiple addresses

Contact Elections Help Desk for any changes

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MYVOTE NOTICE EMAILS

What triggers a MyVote Notice Email?



A completed Online Voter Registration (OVR)



A completed Absentee Application (with or without ID on file)



No notifications for incomplete absentee/registration attempts!

Thank you for using MyVote to complete your registration form! **You are NOT yet registered to vote.**

To finish your voter registration, you need to mail or deliver your form to your municipal clerk, along with a [proof of residence document](#). Some examples of accepted proof of residence documents include:

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MYVOTE NOTICE EMAILS

What do I do with a MyVote notification email?

Online Registration Notification

noreply@myvote.wi.gov
Online Voter Registration Teck, Patricia Lynnet (Regular)
A voter in your municipality has registered to vote online using MyVote.wi.gov. The

Voter record is created automatically

No Additional Action Required!

Can print confirmation form or save email for record-keeping

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MYVOTE NOTICE EMAILS

What do I do with a MyVote notification email?

Online Registration Notification

Can print confirmation form or save email for record-keeping

CLERK NOTIFICATION OF Wisconsin Online Voter Registration	
Polling Place:	Washburn City Hall
Municipality:	CITY OF WASHBURN
County:	BAYFIELD COUNTY
District Combo:	04291-004-6027-1
Ward:	WD-004
School District:	Washburn School District
STATE OF WISCONSIN	
To Wisconsin Election Officials, this is to certify that the voter listed below has completed the required voter registration application using the State of Wisconsin's online voter registration system and said elector should be permitted to cast his or her vote for the election to be held after the Date of Voter Registration.	
Name:	Johnson, John
Voter Type:	Military
Street Address:	1003 4TH AVE W
City, State, Zip:	WASHBURN, WI 54891
Voter Registration #:	700810577
Date of Voter Registration:	2/4/2019

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MYVOTE NOTICE EMAILS

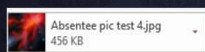
What do I do with a MyVote notification email?

Absentee Application notifications

ID **not** on file

noreply@myvote.wi.gov
Absentee Ballot Request - **Photo ID Not on File** - Regular - Lawrence, Ronald J
An absentee ballot request has been submitted through MyVote from a voter in your

Review attached ID



If ID not acceptable, reach out to voter; if possible

If ID is acceptable, enter application in WisVote

ID on file

noreply@myvote.wi.gov
Absentee Ballot Request - Regular - Martin, Norman J
An absentee ballot request has been received from MyVote from a voter in your

Application created in WisVote automatically

Review for election information

Issue ballot if appropriate

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MYVOTE NOTICE EMAILS

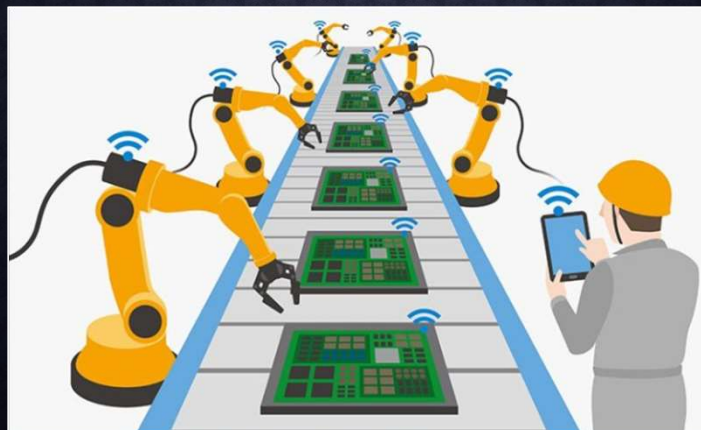
What do I do with a MyVote notification email?

Absentee Application notifications

I PREFER TO RECEIVE MY ABSENTEE BALLOT BY: (Ballot will be mailed to the address above if no preference is indicated)			
5	<input checked="" type="checkbox"/> MAIL	Mailing Address: Street Number & Name	
	<input type="checkbox"/> FAX	Apt. Number	City, State & Zip
	<input type="checkbox"/> EMAIL	Fax Number	
	<input type="checkbox"/> ONLINE	Email Address	
I REQUEST AN ABSENTEE BALLOT BE SENT TO ME FOR: (mark only one)			
6	<input type="checkbox"/> The following elections from today's date through the end of the current calendar year (ending 12/31): <input checked="" type="checkbox"/> All elections from today's date through the end of the current calendar year (ending 12/31). <input type="checkbox"/> I certify that I am indefinitely confined due to age, illness, infirmity or disability and request ballots be sent to me for every election until I am no longer confined or fail to return a ballot.		
	<input type="checkbox"/> FAX	Apt. Number	City, State & Zip
	<input type="checkbox"/> EMAIL	Fax Number	
	<input type="checkbox"/> ONLINE	Email Address	
I REQUEST AN ABSENTEE BALLOT BE SENT TO ME FOR: (mark only one)			
6	<input type="checkbox"/> The following elections from today's date through the end of the current calendar year (ending 12/31): <input checked="" type="checkbox"/> All elections from today's date through the end of the current calendar year (ending 12/31). <input type="checkbox"/> I certify that I am indefinitely confined due to age, illness, infirmity or disability and request ballots be sent to me for every election until I am no longer confined or fail to return a ballot.		
I certify that the application is made on request and by authorization of the named elector, who is unable to sign the application due to physical disability.			
ASSISTANT DECLARATION / CERTIFICATION (if required)			
Assistant Signature	<input checked="" type="checkbox"/>	Today's Date	
VOTER DECLARATION / CERTIFICATION			
Voter Signature	<input checked="" type="checkbox"/> Not Required	Today's Date 1/18/2019	

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WHAT CAN MYVOTE DO FOR YOU



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WHAT CAN MYVOTE DO FOR YOU

Usage at Polling Locations

MY VOTER INFO

Why isn't a voter in the poll book?

Inactive voter record

Wrong polling place/municipality

Triage and answer some common Election Day inquiries quickly

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WHAT CAN MYVOTE DO FOR YOU

Usage at Polling Locations

REGISTER TO VOTE

Use MyVote Voter Registration option for EDRs

Save time on data entry

Reduce typos due to illegible paperwork

MyVote Pending Application reduce duplicate work

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WHAT CAN MYVOTE DO FOR YOU

MyVote Pending Applications

MyVote Pending List

Name	DOB	Address
Johnson, Jack	1/1/1979	109 REGAL DR, FREDONIA, WI 53021-9441

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WHAT CAN MYVOTE DO FOR YOU

Additional uses/information

MY ELECTED OFFICIALS

WisVote

Name	Term Start	Term End
Lynda Clark	4/17/2018	4/22/2020



MyVote

Anissa M. Welch	Milton Mayor	City of Milton
Ryan Holbrook	Milton Alderperson At Large	City of Milton
Jerry Eisen	Milton Alderperson At Large	City of Milton
Lynda Clark	Milton Alderperson At Large	City of Milton
Theresa A. Rusch	Milton Alderperson At Large	City of Milton
Jeremy Zapac	Milton Alderperson At Large	City of Milton

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FUTURE OF MYVOTE



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FUTURE OF MYVOTE

Usability review and update in future sprint

Reduce common questions/problems:

DMV/OVR Step 1 loop

Voter registering at old/current address

Combining Update Name/Address workflow

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FUTURE OF MYVOTE

Securing voter Personally Identifiable Information (PII)

Reviewing all MyVote notification and logs for instances of PII

Removing PII from mailed forms

DOB already removed from PDF registration notification

No longer capturing certain PII in MyVote logs

Potentially exposes PII with no added benefit

Removing photo ID attachment from Absentee Applications

Save information directly into WisVote instead

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FUTURE OF MYVOTE

Find My Polling Place

Improving search results for apartment complexes

Currently no result if specific unit # lacks address record

101 N BLOUNT ST	UNIT 401	MADISON, WI 53703-4605	13251-045-3269-1
101 N BLOUNT ST	UNIT 501	MADISON, WI 53703-4606	13251-045-3269-1
101 N BLOUNT ST	UNIT 601	MADISON, WI 53703-2382	13251-045-3269-1
101 N BLOUNT ST	UNIT 701	MADISON, WI 53703-2382	13251-045-3269-1
101 N BLOUNT ST	UNIT 801	MADISON, WI 53703-4605	13251-045-3269-1
101 N BLOUNT ST	UNIT 901	MADISON, WI 53703-4605	13251-045-3269-1

If WisVote has record of complex
and

ALL units have to same District Combo

MyVote will return a polling location for currently unlisted unit numbers

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QUESTIONS?

